

# Taxonomy of Services

**REVISED: May 4, 2022**

**REQUEST FOR PROPOSALS  
FY2023 Social Services  
Appendix B  
Taxonomy of Services**

## Overview

The purpose of this taxonomy is to establish common names and definitions for services purchased or funded by the Boone County, Columbia/Boone County Public Health and Human Services, and the Heart of Missouri United Way.

## Definitions

*Children/Youth:* Persons ages 0 through 19.

*Family:* A household consisting of at least one parent or guardian and at least one child/youth (see definition above)

*Qualified Mental Health Professional (QMHP):* a position that meets the professional requirements as defined by the Missouri Code of State Regulations for the Department of Mental Health. Qualifications may vary depending on the type of program.

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## 1. BASIC NEEDS

### FOOD

#### 1.1 COMMUNITY GARDENS

Provision of garden space, materials, and/or information for community members to grow food.  
(Unit Measure: Negotiable)

#### 1.2 CONGREGATE MEALS

Provision of a nutritional meal in a group setting.  
(Unit Measure: One meal/individual)

#### 1.3 FOOD DISTRIBUTION

Acquires and distributes food to providers of supplemental food.  
(Unit Measure: Negotiable)

#### 1.4 GROCERY SHOPPING AND DELIVERY

Shops for and delivers groceries to an individual in his/her place of residence.  
(Unit Measure: One instance of shopping or delivery/individual)

#### 1.5 HOME DELIVERED MEALS

Provision of a nutritious meal for an individual to his/her place of residence.  
(Unit Measure: One meal/individual)

#### 1.6 HOUSEHOLD GARDENS

Provision of garden space, materials, and/or information to grow food at individual residences.  
(Unit Measure: Negotiable)

#### 1.7 INFANT FORMULA

Provision of infant formula to families.  
(Unit Measure: Negotiable)

#### 1.8 SNAP/WIC MATCHING

Provision of additional funding for recipients of SNAP and WIC benefits to purchase nutritious food.  
(Unit Measure: One voucher)

#### 1.9 SUPPLEMENTAL FOOD

Provision of food to supplement a household food budget.  
(Unit Measure: Negotiable)

1.10 SUPPLEMENTAL FOOD DELIVERY

Acquires and delivers supplemental food to an individual in his/her place of residence.

*(Unit Measure: Negotiable)*

HOUSEHOLD ITEMS

1.11 CRIBS

Provision of cribs.

*(Unit Measure: One crib)*

1.12 FANS

Provision of fans.

*(Unit Measure: One fan)*

1.13 FURNITURE

Provision of household furniture.

*(Unit Measure: Negotiable)*

1.14 HOUSEHOLD CLEANING SUPPLIES

Provision of household cleaning supplies.

*(Unit Measure: Negotiable)*

1.15 WINDOW AC UNITS

Provision of window air conditioning units.

*(Unit Measure: One window air conditioner unit)*

MATERIAL GOODS

1.16 CAR SEATS

Provision of infant/children car seats.

*(Unit Measure: One car seat)*

1.17 CLOTHING

Provision of clothing.

*(Unit Measure: Negotiable)*

1.18 DIAPERS/WIPES

Provision of disposable infant diapers and/or wipes.

*(Unit Measure: Negotiable)*



1.19 EMPLOYMENT ATTIRE

Provision of work attire required for employment.

(Unit Measure: Negotiable)

1.20 HYGIENE ITEMS

Provision of items used for personal hygiene/grooming.

(Unit Measure: Negotiable)

1.21 STREET OUTREACH SUPPLIES

Provision of material goods intended to meet the basic needs of individuals experiencing unsheltered homelessness.

(Unit Measure: Negotiable)

1.22 PROVISION OF BASIC NEEDS ITEMS

Provision of items to individuals to have their immediate basic needs met. This service must include at least two other related services in the Taxonomy of Services.

(Unit Measure: \$1.00)

TRANSPORTATION

1.23 AUTO REPAIR/ASSISTANCE

Provision of financial assistance for auto repairs.

(Unit Measure: Negotiable)

1.24 PUBLIC TRANSIT FEE/FARE

Provision of local public transportation.

(Unit Measure: One fare)

1.25 RIDE VOUCHER

Provision of a taxi service or ride share.

(Unit Measure: One voucher)

1.26 TRANSPORTATION

Provision of transportation.

(Unit Measure: Negotiable)

## 2. COMMUNITY ADVANCEMENT

### 2.1 COMMUNITY COLLABORATION

Coordinates the partnership of stakeholders to collectively improve health, social, educational, and economic opportunities for the community.

*(Unit Measure: Negotiable)*

### 2.2 COMMUNITY NEEDS ASSESSMENT

A process of determining the needs/assets of the community.

*(Unit Measure: Negotiable)*

### 2.3 PUBLIC AWARENESS/EDUCATION

Increases the public's level of understanding of a particular issue.

*(Unit Measure: Negotiable)*

## 3. EDUCATION

### 3.1 ACADEMIC ENRICHMENT

Curriculum-based activities intended to engage students in learning and increase skills and knowledge in subject matter.

*(Unit Measure: 15 minutes/individual)*

### 3.2 ACADEMIC INSTRUCTION

Differentiated, curriculum-based instruction provided in a group or individual (tutoring) setting by a qualified professional to increase individual student achievement, as measured by grade-level benchmarks and standards from the student's primary source of education.

*(Unit Measure: 15 minutes/individual)*

### 3.3 ACADEMIC SUPPORT

Supplementary Assistance with educational concepts and tasks (homework).

*(Unit Measure: 15 minutes/individual)*

### 3.4 ADULT BASIC EDUCATION

Education for adults to obtain high school equivalency.

*(Unit Measure: 15 minutes/individual)*

### 3.5 ADULT LITERACY PROGRAM

Develops reading and writing skills for adults.

*(Unit Measure: 15 minutes/individual)*

### 3.6 CHILD DEVELOPMENT EDUCATION

Provides information on children's developmental stages.

*(Unit Measure: 15 minutes/individual)*

### 3.7 EARLY CHILDHOOD EDUCATION

Prepares children 0-8 for continued learning.

*(Unit Measure: 15 minutes/individual)*

### 3.8 ENGLISH LANGUAGE LEARNING

Develops English communication skills for persons for whom English is not their native language.

*(Unit Measure: 15 minutes/individual)*

## 4. HEALTH AND MEDICAL

### 4.1 HEALTH EDUCATION

Provides information to maintain or improve physical and mental health and overall wellbeing.

*(Unit Measure: 15 minutes/individual)*

### 4.2 MEDICAL FINANCIAL ASSISTANCE

Provision of financial assistance for medical expenses. This service must be approved by appropriate funder.

*(Unit Measure: \$1.00)*

## MEDICATION/MEDICAL SUPPLIES

### 4.3 CORRECTIVE LENSES

Provision of corrective lenses.

*(Unit Measure: One set of corrective lenses)*

### 4.4 DURABLE MEDICAL EQUIPMENT

Provision of durable medical equipment as prescribed by a qualified health care provider.

*(Unit Measure: One item)*

### 4.5 MEDICAL SUPPLIES

Provision of medical supplies as prescribed by a qualified health care provider.

*(Unit Measure: One item)*

### 4.6 MEDICATION MANAGEMENT

Monitors therapeutic levels of a prescribed medication.

*(Unit Measure: 15 minutes)*

#### 4.7 NON-PRESCRIPTION MEDICATION

Provision of non-prescription medication.

*(Unit Measure: One medication)*

#### 4.8 PRESCRIPTION MEDICATION

Provision of prescription medication.

*(Unit Measure: One item)*

### MENTAL HEALTH CARE

#### ASSESSMENT/EVALUATION/SCREENING

##### 4.9 BEHAVIORAL HEALTH ASSESSMENT

Assessment by a qualified mental health professional of an individual's history, mental health and functioning with the purpose of establishing a treatment plan and/or diagnosis.

*(Unit Measure: One assessment)*

##### 4.10 BEHAVIORAL HEALTH EVALUATION

Evaluation by a qualified mental health professional to determine a mental health diagnosis.

*(Unit Measure: One evaluation)*

##### 4.11 BEHAVIORAL HEALTH SCREENING

Identifies if an individual is at risk of experiencing symptoms of a mental health condition.

*(Unit Measure: One assessment)*

##### 4.12 BOONE COUNTY SCHOOLS MENTAL HEALTH COALITION (BCSMHC) CHECKLIST

An evaluation tool that allows schools to identify risk factors linked to youth development of social, emotional, or behavior problems and determine preventive or early intervention efforts before problems become serious. The results can be used as a tool to guide school-wide, grade level, and student supports.

*(Unit Measure: One checklist)*

##### 4.13 SOCIAL/EMOTIONAL SCREENING

Identifies if a child is at risk for social emotional delays, problem behaviors, and potential mental health concerns.

*(Unit Measure: One screening)*

4.14 SUBSTANCE USE DISORDER ASSESSMENT

Assessment that determines the severity, frequency, pattern, and history of substance use to develop a treatment plan for intervention.

*(Unit Measure: One assessment)*

TREATMENT/CARE

4.15 COMPUTER-ASSISTED INTERVENTION

Utilizes a computer tool designed to help improve memory, attention, general learning, and/or overall cognitive functioning.

*(Unit Measure: One session)*

4.16 FAMILY THERAPY

Provides therapeutic treatment with a qualified mental health professional to help family members improve communication and resolve conflicts.

*(Unit Measure: 15 minutes/family)*

4.17 GROUP THERAPY- ADULT

Provides therapeutic treatment for adults with a related problem arranged in a group format with a qualified mental health professional. Group Therapy places focus on all group members.

*(Unit Measure: 15 minutes/individual)*

4.18 GROUP THERAPY- CHILD

Provides therapeutic treatment for children with a related problem arranged in a group format with a qualified mental health professional. Group Therapy places focus on all group members.

*(Unit Measure: 15 minutes/individual)*

4.19 INDIVIDUAL THERAPY- ADULT

Provides therapeutic treatment for an adult in an individualized format with a qualified mental health professional. There may be additional individuals present in a session but the focus of a session remains on the individual's treatment plan.

*(Unit Measure: 15 minutes)*

4.20 INDIVIDUAL THERAPY- CHILD

Provides therapeutic treatment for a child in an individualized format with a qualified mental health professional. There may be additional individuals present in a session but the focus of a session remains on the individual's treatment plan.

*(Unit Measure: 15 minutes)*

4.21 PEER SUPPORT

Provides assistance, from a Certified Peer Specialist, to individuals with substance use and/or mental health disorders to become and/or stay engaged their recovery process.  
(Unit Measure: 15 minutes)

4.22 PSYCHIATRIC TREATMENT

Implementation of a mental health treatment plan that may include psychotherapy and medication adjustments and performed by a licensed psychiatrist.  
(Unit Measure: One visit)

4.23 PHYSICAL ACTIVITY

Provides opportunities and/or instruction for physical activities.  
(Unit Measure: 15 minutes)

PHYSICAL HEALTH CARE

ASSESSMENT/EVALUATION/SCREENING

4.24 DEVELOPMENTAL ASSESSMENT

Assessment that identifies if a child has developmental delays.  
(Unit Measure: One assessment)

4.25 DEVELOPMENTAL SCREENING

Identifies if an individual is at risk for health and developmental delays.  
(Unit Measure: One screening)

4.26 EYE EXAM

Examines an individual's vision and ability to focus on objects.  
(Unit Measure: One exam)

4.27 ORAL HEALTH SCREENING

Identifies if an individual is at risk of oral health disorders.  
(Unit Measure: One screening)

4.28 PEDIATRIC EVALUATION

Medical evaluation of children to identify any injuries or illnesses.  
(Unit Measure: One evaluation)

4.29 PHYSICAL HEALTH ASSESSMENT

Assessment to determine physical health problems and recommend treatment options.

(Unit Measure: One assessment)

4.30 PREVENTIVE DENTAL EXAM

Examination performed by an appropriately trained professional to identify oral disease, oral decay, or other oral conditions.

(Unit Measure: One exam)

4.31 SAFE EXAM

Forensic examination of victims of sexual crimes.

(Unit Measure: One exam)

4.32 VISION SCREENING

Identifies if an individual is at risk of possible visual impairments or eye conditions.

(Unit Measure: One screening)

TREATMENT/CARE

4.33 DENTAL TREATMENT

Treatment of oral health disorders provided by a qualified health care professional.

(Unit Measure: One visit)

4.34 GENERAL MEDICAL CARE

Routine health care provided by a qualified health care professional to detect health problems and provide procedures and/or other therapeutic services.

(Unit Measure: One visit)

4.35 POSTPARTUM CARE

Physical, mental, and emotional care for the mother, newborn, and/or infant during the postnatal period provided by a qualified health care professional.

(Unit Measure: One visit)

4.36 PRENATAL CARE

Physical, mental, and emotional care during a pregnancy provided by a qualified health care professional.

(Unit Measure: One visit)

4.37 PREVENTIVE DENTAL CARE

Preventive oral health care by a qualified health care provider.

(Unit Measure: One visit)

## 5. HOUSING

### 5.1 AFFORDABLE HOUSING PRODUCTION

Production of affordable housing through new construction or substantial rehabilitation.

*(Unit Measure: Negotiable)*

### 5.2 FAIR HOUSING COUNSELING

Provides counselor-to-client assistance to address financial and housing concerns that do not comply with fair housing laws.

*(Unit Measure: Negotiable)*

## HOME MAINTENANCE

### 5.3 HOME MODIFICATION/ADAPTATION

Provides alterations to a home to allow for an individual to continue to reside on the property.

*(Unit Measure: Negotiable)*

### 5.4 HOME REPAIR

Provides repairs to address safety, code compliance and/or structural issues.

*(Unit Measure: Negotiable)*

### 5.5 LAWN CARE

Provides assistance to maintain yard and property.

*(Unit Measure: Negotiable)*

### 5.6 WEATHERIZATION

Provides home energy efficiency upgrades.

*(Unit Measure: Negotiable)*

## HOME OWNERSHIP

### 5.7 COMMUNITY LAND TRUST HOME OWNERSHIP

Provides permanently affordable home ownership opportunities for low-income households.

*(Unit Measure: Negotiable)*

### 5.8 HOME BUYER DOWN PAYMENT ASSISTANCE

Provides down payment and closing cost assistance to purchase a home.

*(Unit Measure: Negotiable)*



5.9 HOME BUYER EDUCATION

Provides education on the home buying process.

*(Unit Measure: 15 minutes)*

5.10 FORECLOSURE PREVENTION

Counseling to avoid foreclosure, financial training, client support while negotiating with the lender, financial assistance to make mortgage payments, and/or provide referrals to other organizations.

*(Unit Measure: Negotiable)*

LOW INCOME/SUBSIDIZED RENTAL HOUSING

5.11 AFFORDABLE HOUSING ASSISTANCE

A housing production tax credit for businesses and/or individuals by donating to a non-profit community-based organization that provides affordable housing assistance.

*(Unit Measure: Negotiable)*

5.12 HOUSING CHOICE VOUCHERS

Provision of vouchers by public housing agencies to assist low-income individuals, families, the elderly, and people with disabilities afford housing.

*(Unit Measure: Negotiable)*

5.13 LANDLORD ENGAGEMENT

Develops partnerships with landlords to increase affordable housing options.

*(Unit Measure: Negotiable)*

5.14 PUBLIC HOUSING

Provision of affordable rental housing managed by local housing authorities.

*(Unit Measure: Negotiable)*

5.15 RENTAL ASSISTANCE

Provision of financial assistance to households for rent.

*(Unit Measure: Negotiable)*

5.16 RENTAL PRODUCTION

Provision of funds to construct or rehabilitate affordable rental housing.

*(Unit Measure: Negotiable)*

## SHELTER SERVICES

### 5.17 24-HOUR EMERGENCY SHELTER

Emergency shelter provided for a 24-hour period for up to 30 days within a one-year period. Services may be provided on a first come, first served or reserved basis. Program consumers should be provided meals and have access to bathing and laundry facilities. Services should be provided with very few barriers and restrictions.

*(Unit Measure: One 24-hour day/individual)*

### 5.18 DOMESTIC VIOLENCE SHELTER

Provides a safe location for victims of domestic and sexual violence to stay when fleeing from their abuser.

*(Unit Measure: One 24-hour day/individual)*

### 5.19 HOMELESS DROP-IN CENTER

A location that provides protection from inclement weather and support services to people in crisis and/or experiencing homelessness.

*(Unit Measure: One day/individual)*

### 5.20 HOTEL/MOTEL STAY

Provision of a one night hotel/motel stay for persons experiencing homelessness.

*(Unit Measure: One night)*

### 5.21 OVERNIGHT EMERGENCY SHELTER

Emergency shelter provided overnight only on a first come, first served basis. Program consumers may not be excluded from the service based on intermittent use. Program consumers should not be charged a program service fee.

*(Unit Measure: One night/individual)*

### 5.22 TRANSITIONAL SHELTER

24-hour shelter provided beyond the initial 30 days of 24-hour emergency shelter provided within a one-year period. Program consumers should be provided meals and have access to bathing and laundry facilities. Supportive services (e.g. case management) should be provided in conjunction with the transitional shelter service, with rapid re-housing as the intended outcome.

*(Unit Measure: One 24-hour day/individual)*

### 5.23 SUPPORTIVE PERMANENT HOUSING

Provision of permanent housing assistance with supportive services.

*(Unit Measure: Negotiable)*

5.24 TRANSITIONAL HOUSING

Provision of supportive, temporary housing services while permanent housing is obtained.

*(Unit Measure: Negotiable)*

5.25 UTILITY ASSISTANCE

Provision of financial assistance for home utility bills.

*(Unit Measure: Negotiable)*

**6. INCOME SUPPORT AND EMPLOYMENT**

6.1 CREDIT BUILDING

Provision of loans to individuals to build credit and pay off high-interest personal loans.

*(Unit Measure: Negotiable)*

ECONOMIC OPPORTUNITIES

6.2 EMPLOYMENT SUBSIDIES

Provision of an incentive to employers to hire, train, and retain employees.

*(Unit Measure: Negotiable)*

6.3 INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA)

Provision of matching savings funds to be used towards home ownership, post-secondary education, and/or small business ownership.

*(Unit Measure: Negotiable)*

6.4 MICRO ENTERPRISE LOANS

Provision of loans to businesses with five or fewer employees.

*(Unit Measure: Negotiable)*

JOB PREPARATION/TRAINING

6.5 CAREER EXPLORATION

Exposes individuals to occupational opportunities and develops strategies to achieve career goals.

*(Unit Measure: 15 minutes)*

6.6 JOB COACHING

Provides on-the-job support to assist employees with soft employment skills.

*(Unit Measure: 15 minutes)*

6.7 JOB PLACEMENT

Assists in obtaining employment for individuals.

*(Unit Measure: 15 minutes)*

6.8 JOB READINESS ASSESSMENT

Evaluates an individual's employability.

*(Unit Measure: One assessment)*

6.9 JOB READINESS TRAINING

Prepares individuals to obtain and retain a job.

*(Unit Measure: 15 minutes)*

6.10 VOCATIONAL TRAINING

Education and training to equip people with knowledge, skills, and/or competences required in a particular occupation.

*(Unit Measure: 15 minutes)*

6.11 PERSONAL FINANCE EDUCATION

Develops household budgeting, planning, and saving knowledge and skills.

*(Unit Measure: 15 minutes)*

6.12 TAX PREPARATION ASSISTANCE

Preparation of tax returns.

*(Unit Measure: Negotiable)*

## **7. LEGAL SERVICES**

7.1 LEGAL SERVICES

Legal services provided by a qualified professional.

*(Unit Measure: Negotiable)*

## **8. ORGANIZATIONAL CAPACITY**

### **CONTINUOUS IMPROVEMENT**

8.1 CONSULTATION

Examines an organization and provides suggestions to improve core capacities of an organization or program.

*(Unit Measure: Negotiable)*

## 8.2 ORGANIZATIONAL ASSESSMENT

Measures a nonprofit's effectiveness in relation to core capacities: leadership, adaptability, management, technical, and cultural.

*(Unit Measure: Negotiable)*

## 8.3 ORGANIZATIONAL CAPACITY TRAINING

Informs an organization of concepts and strategies to improve core capacities of an organization.

*(Unit Measure: Negotiable)*

## 8.4 SUPERVISOR/MANAGEMENT TRAINING

Informs organizational staff concepts and strategies to improve supervisor and management skills.

*(Unit Measure: Negotiable)*

# INFRASTRUCTURE

## 8.5 CAPITAL ITEMS

Assists in purchasing tangible assets such as buildings, machinery, equipment and vehicles that an organization uses to provide services.

*(Unit Measure: Negotiable)*

## 8.6 PROFESSIONAL SERVICES

Professional organizational administrative functions such as accounting, human resources, etc.

*(Unit Measure: Negotiable)*

## 8.7 VOLUNTEER COORDINATION

An organizational function that coordinates and trains volunteers to provide program services.

*(Unit Measure: Negotiable)*

# PROVIDER PROFESSIONAL DEVELOPMENT

## 8.8 BEST PRACTICES TRAINING

Provides training to build on or explore best practice techniques.

*(Unit Measure: One individual)*

## 8.9 EVIDENCE-BASED PRACTICE TRAINING

Trains, and as applicable, certifies, professionals in practice strategies that have been scientifically proven to be effective.

*(Unit Measure: One individual)*

#### 8.10 PROFESSIONAL COACHING

Provides individualized support for professional development.

*(Unit Measure: 15 minutes)*

### 9. SOCIAL DEVELOPMENT AND ENRICHMENT

#### 9.1 ADULT DAY PROGRAMMING

Care for aging adults and/or adults with disabilities in a setting with social and recreational activities.

*(Unit Measure: One day/individual)*

#### 9.2 BEHAVIORAL SUPPORT SERVICES

Support to individuals/groups to maintain pro-social behavior.

*(Unit Measure: 15 minutes/individual)*

#### CHILD/YOUTH DEVELOPMENT

#### 9.3 EARLY CHILD CARE PROGRAMMING

Provides children birth to entry into kindergarten a safe, regularly scheduled, structured, and supervised environment. This service must include at least two other related services in the *Taxonomy of Services*, one of which must have an education component.

*(Unit Measure: 15 minutes/individual)*

#### 9.4 OUT OF SCHOOL PROGRAMMING

Provides children in grades K-12 a safe, regularly scheduled, structured, and supervised environment outside the typical school day, including before school, after school, weekends, and/or during seasonal breaks (e.g. summer). This service must include at least two other related services in the *Taxonomy of Services*.

*(Unit Measure: 15 minutes/individual)*

#### 9.5 POSITIVE YOUTH DEVELOPMENT

Develops internal development assets in youth with the goal of developing a commitment to learning, positive values, social competencies, and/or positive identities.

*(Unit Measure: 15 minutes/individual)*

#### 9.6 YOUTH COMMUNITY CENTER

Provides a variety of activities for youth at a single location.

*(Unit Measure: Negotiable)*

9.7 YOUTH DROP-IN CENTER

Provides access to support services and resources (computers, laundry, showers, etc.) for youth.

*(Unit Measure: Negotiable)*

9.8 COMPANIONSHIP

Social interaction for individuals experiencing social isolation.

*(Unit Measure: 15 minutes/individual)*

9.9 CULTURAL ENRICHMENT

Opportunities to experience and build awareness of social, intellectual, and artistic movements of cultures.

*(Unit Measure: Negotiable)*

9.10 DOMESTIC/SEXUAL VIOLENCE EDUCATION

Provides information to address and prevent domestic/sexual violence.

*(Unit Measure: 15 minutes/individual)*

9.11 EDUCATIONAL AND DEVELOPMENTAL ITEMS

Provision of items to support education and development.

*(Unit Measure: Negotiable)*

9.12 EQUINE ASSISTED ACTIVITIES

Activity in which equines are involved with clients, participants, volunteers, and/or instructors.

*(Unit Measure: 15 minutes/individual)*

9.13 FAMILY DEVELOPMENT

Strengthens families and individual family members by promoting positive social-emotional and physical development and healthy relationships. This service must include at least two other related services in the *Taxonomy of Services*.

*(Unit Measure: 15 minutes)*

9.14 FAMILY EDUCATION

Develops communication and coping skills with the goal of strengthening family relationships.

*(Unit Measure: 15 minutes)*

MENTORING

9.15 COMMUNITY-BASED MENTORING

Social interaction, guidance, and/or role models in a community setting to increase positive behaviors and decisions.

*(Unit Measure: 15 minutes)*

**9.16 SITE-BASED MENTORING**

Social interaction, guidance, and/or role models at an organizational setting to increase positive behaviors and decisions.

*(Unit Measure: 15 minutes)*

**9.17 THERAPEUTIC MENTORING**

Social interaction and guidance for individuals with emotional and mental concerns provided by a trained mentor.

*(Unit Measure: 15 minutes)*

**9.18 PARENTING CAPACITY ASSESSMENT**

Assessment to determine the ability of a parent to meet the emotional, physical, and developmental needs of their children.

*(Unit Measure: One assessment)*

**9.19 PARENTING SKILLS EDUCATION**

Develops effective parenting skills.

*(Unit Measure: 15 minutes)*

**9.20 PERSONAL DEVELOPMENT**

Develops internal development assets with the goal of developing social competencies, positive values, a commitment to learning, and/or positive identities.

*(Unit Measure: 15 minutes)*

**9.21 SOCIAL CAPITAL DEVELOPMENT**

Increases social connections to promote the development of internal assets and/or economic mobility.

*(Unit Measure: 15 minutes)*

**9.22 SUPPORT GROUPS**

Group meetings for individuals who share a common problem to share and provide experiences, support, information, and resources.

*(Unit Measure: 15 minutes/individual)*

**10. SUPPORTIVE SERVICES**

**ACCESS TO SERVICES**



10.1 BENEFITS ASSISTANCE

Aid to individuals to determine eligibility and obtain government assistance.

(Unit Measure: 15 minutes)

10.2 CHILD CARE SUBSIDY

Provision of financial assistance for childcare.

(Unit Measure: Negotiable)

10.3 INFORMATION AND REFERRAL

Provides accurate information about and referrals to appropriate resources.

(Unit Measure: 15 minutes)

10.4 INTERPRETATION

Translates a language between parties to reduce communication barriers.

(Unit Measure: Negotiable)

10.5 OFFICIAL DOCUMENTS ASSISTANCE

Aid in obtaining legal identification documents such as driver's license, birth certificate, and/or social security card.

(Unit Measure: 15 minutes)

10.6 SCHOLARSHIPS

Provision of financial assistance for educational and enrichment expenses.

(Unit Measure: Negotiable)

10.7 SERVICE COORDINATION

Assists an individual receiving support to bridge access to resources.

(Unit Measure: 15 minutes)

10.8 STREET OUTREACH

Builds relationships with individuals experiencing unsheltered homelessness to identify and address needs by providing information and linking to resources.

(Unit Measure: 15 minutes)

10.9 ADVOCACY

Provides advocacy support on behalf of individuals in exercising their rights.

(Unit Measure: 15 minutes)

10.10 ADVOCACY EDUCATION

Develops knowledge and trains individuals on effective strategies to advocate for their rights.

(Unit Measure: Negotiable)

## CASE MANAGEMENT

### 10.11 CASE MANAGEMENT

A collaborative process that assesses, plans, implements, coordinates, monitors, and evaluates the options and services required to meet an individual's health and human services needs. It is characterized by advocacy, communication, and resource management and promotes quality and cost-effective interventions and outcomes.

(Unit Measure: 15 minutes)

### 10.12 CLINICAL CASE MANAGEMENT

Case management for individuals or families that need services, provided by a qualified mental health professional.

(Unit Measure: 15 minutes)

### 10.13 PSYCHIATRIC CASE MANAGEMENT

Case management for individuals in need of psychiatric treatment, provided by a qualified mental health professional.

(Unit Measure: 15 minutes)

### 10.14 CRISIS CARE

Temporary care for individuals at risk of abuse or neglect and are unable to safely remain in the home.

(Unit Measure: 15 minutes)

### 10.15 CRISIS INTERVENTION

Access to services to resolve an immediate crisis and/or link to ongoing assistance.

(Unit Measure: 15 minutes)

### 10.16 EXPECTANT/NEW PARENT ASSISTANCE

Provides information and support for new parents or parents expecting a child. Information can include infant care, diapering, feeding, developmental stages, and other parenting techniques.

(Unit Measure: 15 minutes)

### 10.17 FORENSIC INTERVIEW

Gathers information and documents evidence of an incident of sexual or physical abuse.

(Unit Measure: One interview)

10.18 HOME VISITING

Provides services in the home/residence of a pregnant and/or parenting family with the goal of equipping the family with the necessary resources and skills to raise children who are physically, socially, and emotionally healthy, safe, and ready to learn. This service must include at least one other related service in the *Taxonomy of Services*, which must also be delivered in the home/residence of the program consumers.

*(Unit Measure: One visit)*

10.19 PARENT PARTNERSHIP

Actively coordinates parents and organizational staff to work together to support and improve the learning, development, and health of the child(ren).

*(Unit Measure: 15 minutes)*

RESPITE

10.20 GROUP RESPITE CARE

Provides brief period of rest for family members, guardians, or regular caregivers by offering care of multiple dependent individuals in a group setting.

*(Unit Measure: 15 minutes/individual)*

10.21 IN HOME RESPITE CARE- ADULT

Brief period of rest for family members, guardians, or regular caregivers by offering care of an adult in their home.

*(Unit Measure: 15 minutes)*

10.22 IN HOME RESPITE CARE- CHILD

Brief period of rest for family members, guardians, or regular caregivers by offering care of a child in their home.

*(Unit Measure: 15 minutes)*

10.23 OUT OF HOME RESPITE CARE- ADULT

Brief period of rest for family members, guardians, or regular caregivers by offering care of an adult in a community-based setting.

*(Unit Measure: 15 minutes)*

10.24 OUT OF HOME RESPITE CARE- CHILD

Brief period of rest for family members, guardians, or regular caregivers by offering care of a child in a community-based setting.

*(Unit Measure: 15 minutes)*